



JOB POSTING
Retail Sales Clerk – Animal Health
Reports to: Store Manager Dept: Animal Health

JOB SUMMARY: McFarlanes' features products in pet, feed, livestock, and animal health and the Retail Sales Clerk - Animal Health will play an essential role in creating the optimum customer experience for animal owners/parents.

DUTIES & RESPONSIBILITIES: Welcome customers to the department, facilitate an easy shopping experience by answering questions, engaging in conversation and ensuring customers have found items needed.

Specifically:

- Greet customers and promptly assess their wants and needs.
- Assist customers by loading and unloading products, as needed; place special orders for customers, if necessary.
- Maintain product stock in the store and warehouse; receive product stock, price stock.
- Assemble products and displays; merchandise stock; accurately load, rotate and stage product in store aisles and on shelves.
- Maintain clean animal health department.
- Review department/store trends with management and assist with changes for maximizing goals and objectives.
- Practice punctual and reliable attendance; occasional overtime may be required.
- Perform other duties as assigned.

SKILLS & QUALIFICATIONS:

1. Ability to maintain excellent customer focus; possess outstanding customer service skills, maintaining a great attitude while ensuring excellent customer service.
2. Possess proficient written, verbal and interpersonal communication skills.
3. Ability to be flexible and to take initiative to ensure accomplish all assigned duties and responsibilities.
4. Ability to work as part of a team and maintain positive working relationships.
5. Proficient in math.
6. Ability to conduct oneself in an ethical manner, with integrity to be honest; to be accountable and take responsibility for scheduled work times; and to be dedicated to the job with a strong work ethic and positive attitude.

EDUCATION & EXPERIENCE:

1. High school diploma or equivalent.
2. Knowledge of animal health for agricultural needs for livestock or pets required.
3. Prior experience in similar retail associate role, preferred.
4. At least 2 years of prior customer service experience.

PHYSICAL DEMANDS:

While performing the duties of this job, the employee is regularly required to talk and hear. This position is very active and requires standing, walking, bending, kneeling, stooping and crouching all day. The employee must frequently lift and/or move items over 50 pounds. Specific vision abilities required by this job include close vision, distance vision, and ability to adjust focus. The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job.

Compensation is based upon experience. Comprehensive benefits package includes paid health, dental, vision, life and disability insurances, 401k with match, Paid Time Off, paid holidays, flexible spending, generous McFarlanes' Retail Service Center discount and more! To be considered for this opportunity, please apply in person at or submit resume to: McFarlane Mfg. Co., Human Resources, 780 Carolina Street, Sauk City, WI 53583, complete online application at www.mcfarlanemfg.com or email resume to HR@mcfarlanemfg.com